

Updated: 28.05.2020

Dear Customer

Given the unprecedented COVID-19 (Coronavirus) situation, we wanted to let our Customers know the actions taken to keep all of our Depots safe for our customers and teams.

- All of our Depots are open for non-contact deliveries and collections.
- Should one of our Depots need to close, a contingency plan is in place and details will be communicated on our website. Any affected customers will be notified by email
- You can choose to order at www.shc.co.uk for delivery to a location of your choice or by calling one of our Depots. We would ask that if we are making deliveries to a location where people are self-isolating that you make us aware beforehand so we can make arrangements re the paperwork etc
- The safety of our teams and customers remain our number one priority and we are continuing to closely follow the advice of Public Health England and the UK Government. We have introduced several measures to enhance your safety, including:
 - All of our trade counters and delivery vehicles are rigorously cleaned more frequently with disinfectant
 - All personnel are subject to strict hygiene checks which include regular hand washing
 - Alcohol based hand sanitisers have been made available to use in all Depots
 - Any SHC staff suffering from the recognised symptoms will be expected to self-isolate at home for 14 days

The safety of our customers and teams will remain of the highest importance and we will continue to inform you with the latest updates through our email and social media channels.

Stay safe and look after one another.

A handwritten signature in black ink, appearing to read 'Neil Bravery', with a long horizontal flourish underneath.

Neil Bravery
Managing Director